

# MAS *la* BUISSONNIÈRE

CHAMBRES D'HÔTES DELUXE

## TERMS & CONDITIONS

valid from January 2023

### LIABILITY

Individuals stay at Mas la Buissonnière and use the facilities voluntarily and at their own risk. The owners of Mas la Buissonnière do not accept any liability for loss, theft, damage or injury, of any nature (including relating to the swimming pool), caused to or by the tenant and the persons accompanying them.

### PRICE

- The price of the room/suite/studio is for 2 persons per night per accommodation, excluding breakfast and excluding tourist tax at €0.88.
- We let our rooms per night, our suites for a minimum of 2 nights and our studios for a minimum of 3 nights.
- An extra person (up to 17 years) staying in the accommodation booked costs €25 euros per person per night, excluding breakfast and tourist tax. Only certain suites and studios can accommodate an extra person.

### BOOKING & DEPOSIT

A deposit of 50% of the cost of the booking must be paid within 10 days of making the booking, with a minimum of one night's accommodation. Once the deposit is received, the booking is confirmed.

### CANCELLATION

- Cancellations must be communicated in writing (by letter or email).
- If cancellation takes place at least 8 weeks before the commencement of the stay booked, the deposit will be refunded.
- If cancellation takes place less than 8 but more than 2 weeks before the commencement of the stay booked, the deposit will no longer be refunded.
- If cancellation (or partial cancellation) takes place less than 2 weeks before arrival, the deposit will no longer be refunded and we will charge the outstanding amount for the stay booked.
- Shortening the stay will be treated as partial cancellation. The entire cost of the booking for the period originally reserved shall be payable.
- We advise you to take out cancellation insurance.
- In the event that the owner of Mas la Buissonnière is obliged to cancel the stay, the guest will be notified immediately. Any sums already paid will be repaid immediately.

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## COVID-19

Of course we hope that Corona will play a less important role this season. In principle, our normal cancellation conditions apply. Unless the French government imposes a travel ban or other restriction due to COVID-19, which is in force during the period you reserved, as a result of which we are no longer allowed and/or able to receive guests, we will refund you the amount paid.

## PAYMENT METHOD

Cash, debit card, Mastercard or Visa. We do not accept cheques or American Express.

## ARRIVAL AND DEPARTURE

On the day of arrival we will be pleased to welcome you between 4 p.m. and 6 p.m. If you will be arriving after 6 p.m., this is not a problem but please let us know as soon as possible. Please vacate your accommodation before 11 a.m. on the day of your departure.

## SWIMMING POOL

The swimming pool is unsupervised and is used at your own risk.

## CHILDREN

Children aged 2 years and under stay at no charge in the guest's own travel cot.

## PETS

Due to the presence of our own animals, traveling pets are not allowed at Mas la Buissonnière.

## MISCELLANEOUS

- Please note that our Mas is less suitable for families with small children and regrettably not feasible for persons with reduced mobility.
- Smoking is not permitted inside.
- Our kitchen is not available for use by guests.
- Free parking is available on the premises.