

MAS *la* BUISSONNIÈRE

CHAMBRES D'HÔTES DELUXE

PRIVACY POLICY

Valid from May 2018

Deluxe chambres d'hôtes Mas la Buissonnière respects and protects the privacy of users of the website www.maslabuissonniere.com. All personal data we receive will be dealt with confidentially. When you visit our website, we collect certain data that we use to optimise our services to you. Please be aware that we are not responsible for the privacy policy of other sites that we work together with.

By using this website you indicate your acceptance of the privacy policy. We wish to point out that this privacy statement may change from time to time, so please visit this page regularly to check for updates.

Our contact details

Mas la Buissonnière - deluxe chambres d'hôtes

51, Rue de l'Arceau

Hameau de Foussargues

30700 Aigaliers

France

The personal data that we collect:

- First name and surname
- Email address

Other data that we collect:

- Information regarding your stay such as date of arrival and departure, country of origin, room preference and special requests

Why do we need this data?

We use your personal data for the following purposes:

- Completing and/or processing the reservation
- Sending our newsletter
- Contacting you to provide our services
- Analytical purposes: improving our service

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Will your data be shared with third parties?

Mas la Buissonnière only supplies your personal data to third parties where this is necessary to carry out our agreement or to satisfy a legal requirement.

Partner policy

To process the reservation correctly, in some cases it is necessary to provide details of the reservation to our partners. These partners, including Siteminder, Booking.com, Chambres d'Hôtes Wijzer, chambresdhotels.nl and the companies directly associated with these partners, use your data solely for the purpose of communicating with Mas la Buissonnière regarding the enquiry or reservation.

Monitoring website visits

We use Google Analytics to record how visitors use our website. Google does not have permission to use this information for other Google services and visitors' IP addresses are anonymised.

Retention of Personal Data

Mas la Buissonnière does not retain personal data any longer than strictly necessary to achieve the purposes for which we collect your data. We observe the following retention periods: Mailchimp (newsletters): unlimited or until you unsubscribe, Google Analytics (statistics for web visits): 14 months. All personal data that we retain is subject to this privacy statement.

To inspect, change or delete your data

You are entitled to inspect the personal data we have on file for you at all times. You can send a request for inspection, correction or deletion to info@maslabuissonniere.com. Please put "Personal data request" in the subject field to help us assist you more quickly. We will respond to your request as soon as possible, but no later than within 4 weeks.

You can also contact us if you believe that the personal data we have on file for you is incorrect, if you believe we are no longer entitled to use your personal data or if you have any other questions about this Privacy Statement or the way in which your personal data is used. Send us an email or letter using the contact details below. We will deal with your request in accordance with the applicable personal data protection laws. You may also contact your local data protection authority with questions and complaints.

Security

Mas la Buissonnière takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorised access, undesired disclosure and unjustified amendments. Our website uses a reliable SSL Certificate to ensure that personal data does not fall into the wrong hands. Our computer is also protected by security software.

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If you suspect that your data is not properly protected or there are indications of misuse or if you would like more information about how we keep your data secure, please do not hesitate to contact us on info@maslabuissonniere.com.

Changes to the Notice

Just as our business changes constantly, this Privacy Statement may also change for time to time. If you want to see changes made to this Privacy Statement from time to time, we invite you to access this Privacy Statement to see the changes.